

PERSONAL DATA PROTECTION POLICY

Hotel Avance***, Medená 9, 811 02, Bratislava

1. General provisions

Company Anassa, s.r.o., Medená 9, 811 02, Bratislav, reg. number: 47 054 182 as the provider respects the right to privacy of every person who visit our hotel or our website.

Company Anassa, s.r.o.. collects, processes and uses personal data in compliance with Regulation 2016/678 of the European Parliament and the Council of April 27, 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation) and with Personal Data Protection Act 18/2018, and does all necessary steps to ensure compliance with here above regulations. We took all necessary measures to secure and preserve the personal data you communicate to us.

2. Collection, management and use of personal data

Company Anasssa, s r.o. collects only the personal data you freely agree to process and use. The provided personal data shall not be used, processed or transferred beyond the terms of legal regulations and your approving statement. The collected data are used and processed to contact you electronically, for direct marketing, sending of reviews of hotel services on traveler's websites and for keeping records in our customers program. The data are necessary to provide you with our services such as including you in competitions, mailing and information about future events of the hotel. Your personal data will be provided to the third parties solely in case of a judicial decision or decision of public authorities.

3. Security

Hotel Avance**** stores you data safely. Access to personal data is given only to authorized and instructed company employees. We ensure safe IT environment and take all necessary measures to prevent leak of personal data we collect and process.

4. Children's personal data

Company Anassa, s.r.o. shall not collect the data of children under 14.



5. Your suggestions/remarks, person responsible for safety of your personal data

Company Anassa, s.r.o. shall delete the stored data when the storage period prescribed by law or by your agreement expires. At any time, you can ask for deletion of your data. You are entitled to take back your consent for processing and using your personal data at any time in the future. In such case or if you have any other suggestions in connection with your personal data, please send us an email or a letter to Hotel Avance, Marketing department, Medená 9, 811 02, Bratislava, email: <u>director@hotelavance.sk</u>. Contact us as well if you wish to know whether we stored your personal data and what data. We will try to meet your requirements immediately.

7. Facebook

Our website may contain social plugins of the social network facebook.com, operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA ('Facebook'). One of these plugins is 'Like' button on Facebook. If you visit a page on our website that contains such a plugin, your browser will establish a direct connection to the Facebook servers. The content of the plugin is transmitted by Facebook directly to your browser and incorporated by it into the website. Facebook is informed that you have accessed the corresponding page on our website. If you are logged in to Facebook, Facebook can assign the visit to your Facebook account. If you interact with the plugins, for example by clicking the 'Like' button or leaving a comment, the information is transferred from your browser directly to Facebook and stored there. For more information about the purpose and scope of the data collection and the further processing and use of the data by Facebook, as well as your related rights and settings options for the protection of your privacy, please refer to Facebook's privacy policy http://www.facebook.com/policy.php.

If you do not want Facebook to collect data about you through our website, you must log out of Facebook before visiting our website.

Rights of data subjects

If your personal data is processed, you are a data subject within the meaning GDPR. You have right to get confirmation that your data are processed. If the Provider processes your data, you have right to information about the data stored about you and also about:

- Purpose of processing the data,
- Category of processed personal data,
- Receiver or a category of receiver whom the data are or should be provided to, especially about receiver in the third countries or international organization, if it is



possible.

• Duration of storage of personal data; if it is not possible, information about criteria of its determination,

• Your right to ask the Provider correction, deletion or restriction of your data and its processing and your right to object the processing of your data,

• Source of your personal data in case it was not provided by you

• Existence of automated individual decision including profiling.

You have right that the Provider without undue delay corrects the wrong personal data about you. With respect to the purpose of personal data processing, you have right to completion of your incomplete personal data.

You have right to deletion of your personal data without undue delay if:

• Your data are not needed for the purpose they were collected or otherwise processed,

• You withdraw the consent to process your personal data and there is no other legal basis to process it,

• You oppose processing your personal data and there is no legitimate reason to process it,

• Your personal data are processed illegally.

You have right to restriction of your personal data without undue delay if:

• You oppose processing your personal data within a period of time sufficient to verify the correctness of your personal data,

• Processing of personal data is illegal and you object deletion of your data and instead, demand restriction of its use,

• The Provider does not need the personal data anymore for the purpose of its processing but you need it for the exercise of legal claim or

• You object processing of your data.

You have right to obtain your personal data that was provided to the Provider in a structured, commonly used and machine-readable format and you have right to transfer these data to another Provider if it is technically possible. The right to transfer does not apply to processing of personal data necessary to execute a task realized in public interest or by exercise of public authority entrusted to the Provider.



You have right to object processing of your data realized in public interest, including profiling based on these provisions because of a specific situation. The Provider cannot process the personal data if he does not prove essential legitimate interests to process the data which prevail your rights or interests, or grounds for exercise of legal claim.

You have right to oppose processing of your data for direct marketing purposes including profiling in the extent of direct marketing. If you object processing of your data for direct marketing purposes, the Provider cannot continue to process the data for that purpose.

You have right that decision based only on automated processing of personal data including profiling, having legal effects relating to you or similarly influencing you does not apply to you, except of the personal data necessary for conclusion or performance of contract between you and the Provider.

You have right to initiate an inquiry pursuant to §100 Act 18/2018 of legal code about Personal Data Protection if you suspect that your personal data are used illegally or if your rights were infringed by processing your personal data or by safety violation of your personal data. The Provider of mediator may restrict the extent of your rights and duties under the circumstances established by a specific regulation or international treaty bounding Slovak republic, if the restriction is set with the goal to guarantee:

- Safety of the Slovak republic,
- Defense of the Slovak republic,
- Public order,
- Fulfilment of tasks for purpose of prosecution,

• Other important goals of general public interest of the European Union or Slovak republic, especially matter of important economic or financial interest of the European Union or Slovak republic including monetary, budget and tax affairs, public health or social security,

- Protection of independence of the judiciary and legal proceedings,
- Prevention of violation of ethical code in regulated professions or regulated professional activities,

• Monitoring, controlling or regulatory function related to the exercise of public authority,

- Protection of your rights or rights of others,
- Application of legal claim,
- Economic mobilization.

Contact information: director@hotelavance.sk



Newsletter

When you enter your email address, you are giving consent to send you information about news, products via newsletter and confirm that you read Conditions of personal data protection provided by company Anassa, s.r.o., Medená 9, 811 02, Bratislava Reg. no.: 47 054 182 as provider of Hotel Avance****. Company Anassa, s.r.o., Medená 9, 811 02, Bratislava Reg. no.: 47 054 182 as the provider of Hotel Avance*** shall be acting in way that does not infringe Act 18/2018 of the Legal code about personal data protection, nor other generally binding legal provisions and shall not circumvent them.

Contact information: director@hotelavance.sk

Receivers or category of receivers: Anassa, s.r.o. (Hotel Avance****)

Transfer of personal data to the third countries: no

Time of storage of data: 2 years

Reservation

Provided personal data will be used solely for the purpose of reservation of accommodation. Company Anassa, s.r.o. (Hotel Avance****) after achieving the purpose of personal data processing shall provide deletion of personal data with undue delay. Company Anassa, s.r.o. (Hotel Avance****) shall secure adequate level of personal data protection, shall process the personal data in compliance with good manners and shall act in way that do not infringe Act 18/2018 of the Legal code or other generally binding legal provisions and shall not circumvent them.

Contact information: <u>director@hotelavance.sk</u>

Receivers or category of receivers: Company Anassa, s.r.o. (Hotel Avance****)

Transfer of personal data to the third countries: no

Time of storage: until departure

Registration

By providing your personal data, you are giving consent to its use for the purpose of club or discount card. Company Anassa, s.r.o., Medená 9, 811 02, Bratislava, reg. no.: 47 054 182 as provider of Hotel Avance**** shall act in way that do not infringe Act 18/2018 of the Legal code about personal data protection nor other generally binding legal provisions and shall not circumvent them.

Contact information: <u>director@hotelavance.sk</u>

Receivers or category of receivers: Company Anassa, s.r.o. (Hotel



Avance****)

Transfer of personal data to the third countries: no

Time of storage of data: 1 year

Rights of the provider of personal data:

• The Provider may anytime withdraw his consent to processing the personal data in written form by sending it to: Hotel Avance, Medená 9, 811 02, Bratislava

• The Provider has right to ask Anassa, s.r.o. (Hotel Avance****) to access his personal data and right to correct or delete them, restrict its processing, object its processing and right to transfer of data,

• The Provider has right to defend his rights via responsible person or by initiating an inquiry or making a complaint to supervisor body; in Slovakia, Personal data supervisory authority, §100 Act 18/2018 of the Legal code about personal data protection.